

Frequently asked questions

ACCESS

I live or work near the event venue, how will temporary arrangements affect me?

Generally the temporary arrangements will cause minimal disruption to your normal routine. You'll still have vehicle and pedestrian access to your property. Access to some of the local roads you would otherwise regularly use might be altered, but access plans will be in place. Plan for extra travel time; particularly on Competition Day (23 March).

How will other people, like unexpected visitors or my relatives, get into and out of my house?

Pedestrian and residential vehicle access will be maintained to all properties at all times – it is only parking availability in some areas close to the venue that is being restricted. Advance notice is being provided to enable you to plan ahead for the temporary arrangements.

What happens if there is an emergency and I need police, fire brigade or ambulance services?

Emergency services' access will be maintained at all times.

Will tradespeople or service providers be able to access my house?

Pedestrian and residential vehicle access will be maintained to all properties at all times. Tradespeople and service providers (plumbers, builders, renovators, etc.) will be able to park where permitted (or on your property) and access the property as usual. Advance notice is being provided to enable you to plan ahead for the temporary arrangements.

Will anybody associated with the Commonwealth Games need access to my property?

It is unlikely that anybody associated with the Commonwealth Games will need any access to your property. In the unlikely event that access is required your permission will be requested in advance.

PARKING

Can I park on the street?

Where possible please park on your own property in order to keep roads clear. Vehicle access and parking restrictions are being implemented to discourage spectator parking in local streets and maintain access and parking availability for residents. You will need to adhere to any temporary parking restrictions put in place.

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Can I get an exemption from parking restrictions?

Temporary parking and access restrictions must be observed. There can be no exemptions to restrictions, but by using your access permit and obeying traffic signs implemented for the Games you will be allowed to access local streets.

When will I receive my access permit?

In early March, the Office of Commonwealth Games Coordination will be distributing access permits and information to all residents living in the permit areas.

MUNICIPAL SERVICES

My rubbish is due to be collected during the Games' activities. Do I still put my bins out?

Council rubbish collection and garden waste will continue on the scheduled service day of Tuesday 21 March.

Will I still receive my Meals on Wheels or other community services such as Royal District Nursing Service visits?

Pedestrian and residential vehicle access will be maintained to all properties at all times. Community services (Meals on Wheels, Royal District Nursing Service, etc.) will be able to park where permitted (or on your property) and access the property as usual. Advance notice is being provided to enable you to plan ahead for the temporary arrangements.

OTHER

What if my gas meter (or other utility) is due to be read on an event day?

All utility companies, Australia Post and similar parties are being advised of events arrangements and will manage issues accordingly.

Will I still be able to use Lysterfield Park from Monday 20 – Thursday 23 March?

Yes, Lysterfield Park will be open to the public. A large car park and public amenities are accessible via Horswood Road.



IMPORTANT COMMUNITY INFORMATION

The Mountain Bike competition is a sold out event, with 13,000 spectators expected in Lysterfield Park on Thursday 23 March 2006.



Event information

The Mountain Bike event will take place on a marked course located within Lysterfield Park on Thursday 23 March 2006. Three days of familiarisation training for the athletes will occur from Monday 20 to Wednesday 22 March 2006. This training is not open to spectators. Local Games-related activity will take place between 8am and 5pm each day.

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Traffic changes

In the lead up to the Commonwealth Games there will be a number of changes to traffic flows near Lysterfield Park. These changes are important in ensuring athletes and officials are efficiently transported to the venue and impacts to local residents are minimised.

From 4 March there will be an increase in traffic in the area as marquees, seating and the like are moved into the park to prepare for the Games.

HALF ROAD CLOSURE – HALLAM NORTH ROAD (NORTH OF CHURCHILL PARK DRIVE)

To provide for the safe passage of pedestrians and vehicles, half of Hallam North Road (north of Churchill Park Drive) will be closed on Thursday 23 March. Only official Games and local residents' vehicles will be allowed to travel on this section. Vehicles will only be able to exit Hallam North Road. Traffic will not be permitted to enter Hallam North Road at the intersection of Churchill Park Drive. Resident entry to this area is via Parkside Boulevard.

VEHICLE ACCESS PERMITS AND CHECK POINTS

A Vehicle Access Permit Scheme will apply to roads adjacent to Lysterfield Park from Monday 20 to Thursday 23 March 2006. This will protect the neighbourhood by restricting the number of vehicles entering the area, providing general security and public safety and ensuring residents have access to their properties.

Permit check points will be established at the intersection of:

- Parkside Boulevard and Parkview Terrace (roundabout)
- Hallam North Road and Bellbird Place.

All residents who live within the access permit area (indicated in yellow on map on inside pages) will be issued with permits to ensure access is maintained to properties. Non-authorised vehicles will be refused entry at these check points.

The scheme is currently being finalised. Residents affected by the scheme will be issued with permits and receive further information in early March. Arrangements will be put in place to allow delivery, social and council services vehicles to access your property. Where possible, please consider rescheduling any unnecessary activity and allow for time delays when travelling during this period.

The second check point (at intersection of Hallam North Road and Bellbird Place) will control vehicle access into the operational area of the venue. Only authorised Games vehicles and residents living beyond this check point will be allowed through.

The check points will be staffed by security personnel. Victoria Police will also maintain a presence in the area to assist with traffic and spectator operations. Residents will receive further information about check point operations and the permit scheme in early March.

There will be **only one point of entry** to the Vehicle Access Permit area. Residents who live within the area will need to enter via the intersection of Parkside Boulevard and Churchill Park Drive, and exit either via the intersection of Hallam North Road and Churchill Park Drive (left hand turn only) or Parkside Boulevard and Churchill Park Drive.

NO STOPPING TOW-AWAY ZONE

A 'no stopping tow-away zone' will be implemented along Churchill Park Drive, Hallam North Road and some sections of Parkside Boulevard to discourage spectator parking and maintain smooth traffic operations. 'No stopping tow-away zones' will also be implemented along Wellington Road between Kellets Road and Logan Park Track and along Glen Road, Brae Road, Powells Road to the north of the park.

COMMUNITY INFORMATION UPDATE

MOUNTAIN BIKE COMPETITION AT LYSTERFIELD PARK

Competition Day – Thursday 23 March 2006

SPECTATOR CAR PARKS

Dedicated spectator car parks will be established in nearby John Strover and Joan Phillips reserves in a further effort to reduce spectator parking on local streets. Spectators will enter and exit the car parks via Hallam North Road and Churchill Park Drive. Showjump Crescent will be used as an additional exit point at the end of the day's competition.

Spectators will be issued with parking permits on request and will access the parking area from 8am on 23 March.

If you intend to travel in the local area on the day, please allow for delays – particularly at the start and end of the competition as spectators enter and exit the venue and parking areas.

PEDESTRIAN ROUTES

On Thursday 23 March, there will be an increase in pedestrian traffic as spectators enter the venue on dedicated routes from the car parks via local roads (see map opposite). These routes will be monitored by Commonwealth Games staff, security personnel and Victoria Police to ensure that safety and order is maintained.

ONE-WAY TRAFFIC ZONE

On the day, a one-way traffic zone will be in operation along Parkside Boulevard between Lake Court and Hallam North Road. This will allow the spectator shuttle to pick up and set down spectators efficiently. All residents living in this area will need to exit the Vehicle Access Permit area via Hallam North Road.

Public transport

Spectators are being encouraged to travel on public transport to/from all Games events, with free public transport provided on event days for Games ticket holders (Metcard services only). Spectator shuttle buses will operate to/from Hallam, Ringwood and Glen Waverley railway stations to Parkside Boulevard.



LEGEND	
	No stopping tow-away zone
	Spectator parking
	Vehicle access permit area
	Accessible/Spectator Shuttle
	Taxi
	Public drop off & pick up
	Coach drop off & pick up
	Permit check point

